



Choice

Bucks Home Choice Newsletter

www.buckshomechoice.gov.uk

Please contact us for this newsletter in large print or audio format, or another language.

What is Bucks Home Choice?

Council and housing association tenancies in Aylesbury Vale, Chiltern, South Bucks and Wycombe are advertised through Bucks Home Choice (BHC).

If you register with Bucks Home Choice, you can check what properties are available by visiting our website or one of our offices. You can then express an interest in the properties that you want to move to.

How can I register with BHC?

Online

It's easy to register with BHC online. Just log on to www.buckshomechoice.gov.uk click on *Register* and follow the instructions. You can do this in your local library if you don't have internet access at home.

Application form

If you can't register online, then just phone or call at our offices for an application form.

A few facts about Bucks Home Choice

- ✓ Since May, 924 properties have been advertised.
- ✓ More than 9 out of ten expressions of interest are made online.
- ✓ There are 9,080 tenants and homeseekers on the housing registers.
- ✓ Of these, 2,200 have already expressed an interest and 375 have been housed.

How do I keep my details up to date?

Changes to your home or household

Have you had another child or moved house? A change in circumstances might change your Priority Band, so it's very important to keep your registration details up to date. If you don't, then you could lose out on a tenancy when you express an interest.

All you need to do is complete a Change of Circumstances Form which you can download from our website, or ask for a form at one of our offices.

Email addresses and phone numbers

Email and phone details are essential, so that we can invite you to view properties. If we can't contact you quickly, we may have to go to the next applicant on the list.

It's quick and easy to change these online when you log on to your application. Or you can phone or write to us.

How can I make the most of Bucks Home Choice?

Read the adverts carefully

You can express an interest in up to three properties, but if you aren't eligible for any of them, you'll waste one of your three chances.

Take time to read the description in adverts as well as the symbols to find out about any special conditions. In particular, check that you are eligible for the property.

On some occasions you may be able to express an interest in a size or type of property for which you wouldn't usually be eligible.

Each property list is complete

The lists of available properties are published every fortnight. No more properties are made available after the lists are published.

Express an interest online

More than 9 out of 10 applicants express an interest online, because it's simple and quick. When you log on to your application, you can see your personal property list.

You can use the internet for free in the library.

It's not "first come, first served"

We allocate the tenancies according to housing priority, and not how quickly you express an interest – so you can take your time to get it right.

You've plenty of time to express an interest: from 9a.m. on a Thursday till noon the following Tuesday. (If using coupons, please allow for the post.)

What about homeless applicants?

If you've been accepted as homeless and are in temporary accommodation, it's very important that you look at every property list and express an interest in as many homes as possible.

If you don't do this, we will contact you to find out why and offer to help.

We may make you a direct offer of a tenancy, whether or not you've expressed an interest in it.

If you refuse that offer, we may decide that we no longer have a duty to you and you may have to leave the temporary accommodation.

Do I stand a chance if I'm not in Band A or Band B?

Your success depends on your Band, when you applied for housing, and the type of property you need.

From the end of May to the end of August, 424 properties were let through BHC. The priority Bands of the successful applicants were:

Band A	8	Band C	183
Band B	121	Band D	112

At the end of each property list, you'll find feedback on all the properties that have been let since the last list. You can use this to get an idea of how many people are looking for the same type of property as you and what your chances of getting a tenancy might be..

If you log on to your application, you'll find feedback on the properties you've expressed an interest in – another good reason to use www.buckshomechoice.gov.uk .

Other ways to find a home

Renting a housing association or council home isn't possible for everyone on our housing registers. Although some new homes are being built, we can't meet all housing need through BHC.

In the first eight advert cycles, we advertised 822 properties and had more than 20,000 expressions of interest.

The User Guide and our website give you some information on other housing options:

- Private rented accommodation
- Mutual exchanges between tenants
- Affordable home ownership

We'll be happy to advise you if you come into our offices or give us a ring.

Any Questions?

The User Guide and BHC website tell you all you need to know. If you'd like some help, please come into one of our customer centres or offices, or contact us.

Aylesbury Vale District Council
Customer Service Centre
66 High Street
Aylesbury
Bucks HP20 1SD
Tel: 01296 585197 or 01296 585168

South Bucks District Council – contact:
Paradigm Housing Group
Capswood
Oxford Road
Denham
Bucks UB9 4LH
Tel: 01494 830991

Wycombe District Council
Queen Victoria Road
High Wycombe
Bucks HP11 1BB
Tel: 01494 421609 or 01494 421042

Chiltern District Council – contact:
Paradigm Housing Group
1 White Hill
Chesham
Bucks
HP5 1AB
Tel: 01494 830991

Vale of Aylesbury Housing Trust
Fairfax House
69 Buckingham Street
Aylesbury
Bucks HP20 2NJ
Tel: 01296 732600

<p>Ten biuletyn dotyczy przyszłej zmiany w sposobie wynajmu lokali od urzędu miasta i towarzystwa budownictwa społecznego. Aby skorzystać z darmowego tłumaczenia pisemnego lub ustnego, proszę zaznaczyć tę kratkę <input type="checkbox"/>, a następnie odnieść biuletyn do jednego z biur wymienionych na końcu.</p> <p>Polish</p>	<p>یہ نیوز لیٹر یہ بتانے کے لئے ہے کہ کونسل اور ہاؤسنگ کی طرف سے کرایہ پر دینے والی املاک کو مستقبل میں کرایہ پر دینے کے طریقہ میں تبدیلی ہو رہی ہے۔ مفت ترجمہ یا زبانی مترجم کی خدمات کے لئے براہ مہربانی اس خانہ <input type="checkbox"/> میں نشان لگائیں اور آخر میں درج دفاتر میں سے کسی بھی دفتر میں اسے لے جائیں۔</p> <p>[Urdu]</p>
<p>本简报是关于委员会及房屋协会租赁物业在将来出租方式的变更。若需免费翻译，请勾选此方框（<input type="checkbox"/>），并将此简报递交文件末尾所载列的任何办事处。</p> <p>Mandarin Chinese</p>	<p>Warsidahan waxaad ka helaysaa siyaabaha kownsulka iyo urrura guryahu mustaqbalka wax uuga badalayaan ijaarida guryaha. Hadii aad rabto in bilaash laguugu soo turjubaano, fadlan soo sax goobtan <input type="checkbox"/> oo keen warsidahan mid ka mida xafiisyada hoos ku taxan.</p> <p>Somali</p>
<p>ਇਹ ਸਮਾਚਾਰ-ਪੱਤਰ ਕੌਂਸਲ ਅਤੇ ਆਵਾਸ ਸੰਘ ਦੀਆਂ ਉਨ੍ਹਾਂ ਸੰਪੱਤੀਆਂ ਦੇ ਕਿਰਾਏ ਉੱਤੇ ਦੇਣ ਦੇ ਤਰੀਕੇ ਵਿਚ ਇਕ ਤਬਦੀਲੀ ਬਾਰੇ ਹੈ ਜਿਨ੍ਹਾਂ ਨੂੰ ਭਵਿੱਖ ਵਿਚ ਕਿਰਾਏ ਤੇ ਦਿੱਤਾ ਜਾਵੇਗਾ। ਮੁਫਤ ਅਨੁਵਾਦ ਜਾਂ ਅਨੁਵਾਦਕ ਲਈ ਇਸ ਬਕਸੇ <input type="checkbox"/> ਤੇ ਸਹੀ ਲਗਾਓ ਅਤੇ ਇਸ ਸਮਾਚਾਰ-ਪੱਤਰ ਅੰਤ ਵਿਚ ਸੂਚੀਗਤ ਦਫਤਰਾਂ ਵਿਚੋਂ ਕਿਸੇ ਤੇ ਵੀ ਲੈ ਜਾਓ।</p> <p>[Punjabi]</p>	<p>यह सूचनापत्र कौंसिल तथा हाउसिंग एसोसिएशन द्वारा किराए पर दी जाने वाली संपत्तियों के भविष्य में किराए पर देने के तरीके में परिवर्तन के बारे में है। मुफ्त अनुवाद या भाषांतरण के लिए, कृपया इस बॉक्स <input type="checkbox"/> को टिक करें और इस सूचनापत्र को अंत में सूचीबद्ध किसी कार्यालय में ले जाएं।</p> <p>[Hindi]</p>
<p>કાઉન્સિલ અને આવાસ સંઘોએ ભાડે આપેલી મિલકતો ભવિષ્યમાં ભાડે આપવાના નિયમના ફેરફાર અંગેનો આ સમાચારપત્ર છે. કૃપા કરી મુક્ત અનુવાદ કે તરજુમા માટે આ ચોકઠાને ક્લિક કરો <input type="checkbox"/> અને છેવાડે આપેલી ઓફિસોની યાદીમાંથી કોઈપણ એકમાં આ સમાચારપત્ર લઈ જાવ.</p> <p>[Gujarati]</p>	<p>This newsletter is about a change in the way that council and housing association rented properties will be let in future. For a free translation or interpreter please tick this box <input type="checkbox"/> and take this newsletter into any of the offices listed at the end.</p>